



FAITAS 2.0 FEDERAL ACQUISITION INSTITUTE TRAINING APPLICATION SYSTEM

# USER GUIDE



Version 1.0

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## INTRODUCTION

The Federal Acquisition Institute Training Application System (FAITAS 2.0) is the avenue for all federal civilian agency employees to electronically submit applications for resident, web offerings, or continuous learning training courses.

FAITAS 2.0 monitors and manages workforce certification requirements and provides access to Federal Acquisition Institute Defense Acquisition University (DAU) training that includes classroom, distance learning, and continuous learning courses.

There are five different roles within FAITAS 2.0. Each of their main functions is listed below:

- 1. Employees make training requests.
- 2. Supervisors recommend approval of or disapprove training requests from employees.
- 3. Training Managers recommend approval of or disapprove training requests from either employees or supervisors.
- 4. Registrars act upon the recommendations of supervisors or training managers.
- 5. System Administrators manage the overall FAITAS 2.0 system.

This user guide addresses the employee, supervisor, and training manager roles. Additional user guides cover the registrar and system administrator roles. If there is no training manager assigned, the registrar is the next and final approval authority for training requests.

Members of the Federal Acquisition Institute workforce who are not federal civilian agency employees must apply for training at their respective agency websites. A list of training application systems and the communities they serve is listed below.

Army - https://www.atrrs.army.mil/channels/aitas

Navy - https://www.atrrs.army.mil/channels/navyedacm/Public/DODConsentForm.htm

Air Force - https://www.atrrs.army.mil/channels/acqnow

Department of Defense - https://www.atrrs.army.mil/channels/acqtas

Contractor/Industry - https://atrrs.army.mil/channels/nondod

Contractor employees working for civilian agencies are not eligible to apply for training.

For further information on continuous learning requirements and associated training, visit the Federal Acquisition Institute website at: http://www.fai.gov

## REGISTER

If you are a first-time user of FAITAS 2.0, you will need to register.

To start the registration process, enter the following URL into your browser: http://www.atrrs.army.mil/FAITAS 2.0

The FAITAS 2.0 login screen opens.

- 1 Click the **Register Here** link.
- Provide your .mil or .gov email address.

A confirmation code will be sent to your email account. Use the link from the confirmation email to continue registration. The confirmation email also contains a confirmation code.





FIGURE 2: Email Information

## LOG IN AS EMPLOYEE

To use the Federal Acquisition Institute Training Application System (FAITAS 2.0) requires an email address and password. If you are new to FAITAS 2.0, password information was included in the email confirmation you received during the registration process.

To log in, enter the FAITAS 2.0 URL: <a href="http://www.atrrs.army.mil/FAITAS 2.0">http://www.atrrs.army.mil/FAITAS 2.0</a> Enter your email address and password.

1 Select the **Login** button.

NOTE: If you forgot your password, click the Forgot Your Password link to receive additional instructions.

A Privacy and Security Notice window opens to explain the conditions you must agree to before you enter FAITAS 2.0. If you choose to agree to the conditions outlined in the Privacy and Security Notice window, click the **I Agree** button.

The FAITAS 2.0 homepage opens. A Notice to First Time Users emphasizes that this website is for the use of federal departments/agencies/bureau employees only and directs other users to their respective websites. Note: At this point first time users will be directed to set up their Account and Employee Profile.



FIGURE 3: Forgot Your Passowrd

## MENU SYSTEMS AND SYSTEM FEATURES

The FAITAS 2.0 main menu contains a horizontal navigation bar towards the top of the window. The navigation bar includes various tabs. The number of tabs you see will depend on your assigned role within FAITAS 2.0 2.0. Employees and registrars, for example, see different tabs.

- 1 As an Employee, you see the following:
  - **My Status** includes functions to view/edit your account, profile, and dashboard.
  - Manage Career includes functions to request, edit, or view training requests.
  - Help provides both user guide access and Frequently Asked Questions.
  - **Logout** allows you to logout of the FAITAS 2.0 website.
  - Not [User Name]? allows you to logout if your user name is not the one listed.



FIGURE 4: FAITAS 2.0 2.0 website, navigation bar features

- 2 Click the FAI bar at the top of the page to go to the Federal Acquisition Institute (FAI) homepage.
- 3 Additional navigation options are provided by the breadcrumbs. Breadcrumbs are located below the horizontal navigation bar. Any underlined word is an active link. Clicking on an underlined link takes you to that page.

## My Status

The My Status tab provides functions to view and/or update your account, profile, or dashboard.

#### **Account**

The first time you use FAITAS 2.0, you must complete the **Account** form. Click **Account** under the **My Status** tab (see FIGURE 5) to update your email address.

- 1 All email addresses must end in either.gov or.mil.
- 2 All passwords must be between 8-12 characters long, include one upper-case and one lower-case letter, one number, and one symbol.
- 3 Select and respond to three security questions from a suggested drop-down list.
- 4 Click **Update** to continue.
- **5** The **Cancel** button returns you to the dashboard.

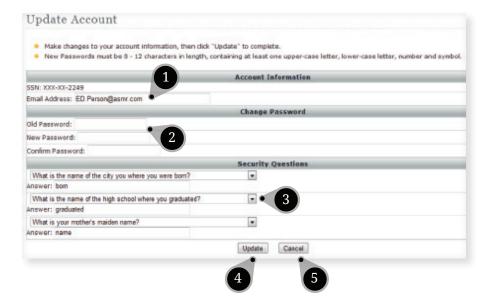


FIGURE 5: Update Account

#### My Status (continued)

#### **Profile**

All FAITAS 2.0 users are required to create and maintain a personal record that is referred to as an **Employee Profile**. The first time you use FAITAS 2.0, you must complete the **Employee Profile** form. Information in your Employee Profile is used to auto-populate training applications, thereby saving you time and effort. It is critical to keep profile information up-to-date and accurate. You may review and update your profile as often and whenever you need.

The **Employee Profile** form (see FIGURE 6) opens automatically when you log on.

**NOTE:** The **Employee Profile** form can also be accessed under the **My Status** tab.

- Required fields are bold, maroon in color, and have asterisks. Certain browsers may not display the asterisks.
- PAITAS 2.0 recognizes you from your logon details and pre-fills your SSN information with just your last four numbers. All required information will need to be entered.
- 3 Click **Update Information** to save your changes to the FAITAS 2.0 database when all sections of the form are complete.
- **4 Cancel** returns you to your dashboard.

**NOTE:** You must have a supervisor to continue with the application process. If your supervisor does not already have an account, you will not be able to find them with the Search function. Without a supervisor selected, your profile can be saved but no further training request can proceed. If you discover your supervisor does not have an account, send an email immediately to your supervisor requesting that he/she creates a FAITAS 2.0 account.



FIGURE 6: Employee Profile

## My Status (continued)

#### **Dashboard**

The dashboard is your homepage. The number of widgets or components that you see on the dashboard (see FIGURE 7) depends on your role. As an employee, you see:

- My Current Class List includes a chart that lists the status of any course you have requested and the Apply for Training function.
- **2 Announcements** from the Registrar and/or System Administrator.
- Transcript Summary for any course that you have completed. If you have not yet completed any courses, your current job title, career field, and job series information from your Employee Profile will be listed.



FIGURE 7: Dashboard Widgets

The My Current Class List, Announcements, and Transcript Summary widgets can be moved around the page for you to customize its appearance. To move a widget, click your left mouse button when you are over one of the widgets and, without releasing the mouse button, move the widget to a new location. If you need help, hover over a question mark icon to see relevant explanatory messages. yet completed any courses, your current job title, career field, and job series information from your **Employee Profile** will be listed.

1 The Apply for Training opens the Course Search function. See Search for Training for more information.

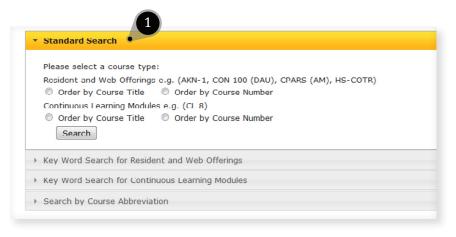


FIGURE 8: Standard Search

## Manage Career

One advantage of FAITAS 2.0 is the convenience it provides employees who need to apply for classroom or web-based training. This can be done from any location in the world where there is an internet connection.

The **Manage Career** tab provides functions to search and apply for training (Search for Training), view training requests (My Training Requests) and view past course history (My Training History) as seen in FIGURE 9.



FIGURE 9: Manage Career tab

#### **Search for Training**

Under the Manage Career tab, click Search for Training.

NOTE: From your dashboard, the Search for Training window also opens when you click Apply for Training.

In FAITAS 2.0, there are four ways to search for training:

- 1. Standard Search
- 2. Key Word Search for Resident and Web Offerings
- 3. Key Word Search for Continuous Learning Modules
- 4. Search by Course Abbreviation

Once you locate the course you need through one of the four search options, FAITAS 2.0 walks you through the application process. See **New Training Request** for more information about the registration process.

#### **Search for Training**: Standard Search

Use the Standard Search option if you know the course title or course number for Resident and Web Offerings or Continuous Learning Modules. The standard option allows a complete listing (see FIGURE 10).

- 1 From the Course Search window, select a course type, either Resident and Web Offerings, or Continuous Learning Module.
- 2 Click the radio button next to **Order by Course Title** or **Order by** Course Number.
- 3 Click the **Search** button.

Choose your course from the drop-down list that opens.

For **Resident** courses, the **Locations for [Course Title]** window opens. See **New Training Request** for the next steps in the registration process.

For **Continuous Learning Module** or **Web Offering** courses, the **Create** New Training Request for [Course Title] window opens. See New Training **Request** for the next steps in the registration process.

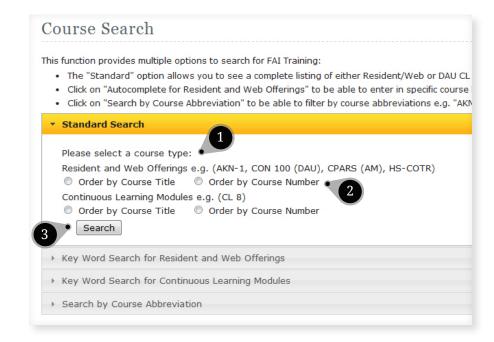


FIGURE 10: Standard Search

#### **Search for Training:** Key Word Search

If you do not know the Course Title or Course Number for Resident and Web Offerings or Continuous Learning Modules, use the Key Word Search for Resident and Web Offerings or the Key Word Search for Continuous Learning **Modules** to search for possible course options.

- From the Course Search window, choose either Key Word Search for Resident and Web Offerings or Key Word Search for **Continuous Learning Modules.**
- Enter a keyword.
- 3 A drop-down list will shows with various course titles. Select your course from this list.
- 4 Click the Search button.

For **Resident** courses, the **Locations for [Course Title]** window opens. See **New Training Request** for the next steps in the registration process.

For **Continuous Learning Module** or **Web Offering** courses, the **Create** New Training Request for [Course Title] window opens. See New Training **Request** for the next steps in the registration process.

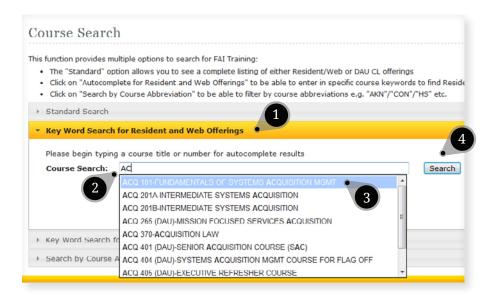


FIGURE 11: Key Word Search

#### **Search for Training:** Search Course by Abbreviation

Use the **Search by Course Abbreviation** when you want to narrow the search to specific options.

- 1 From the Course Search window, choose Search by Course Abbreviation.
- 2 A drop-down list will show various course abbreviations. Select the course abbreviation.
- 3 Click the Search button.

For **Resident** courses, the **Locations for [Course Title]** window opens. See New Training Request for the next steps in the registration process.

For Continuous Learning Module or Web Offering courses, the Create New Training Request for [Course Title] window opens. See New Training **Request** for the next steps in the registration process.

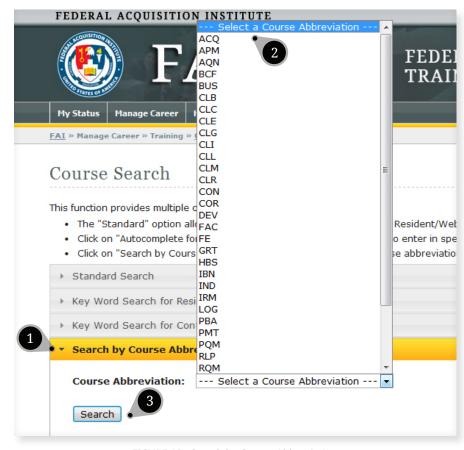


FIGURE 12: Search by Course Abbreviation

#### Search for Training: New Training Request

After you locate a course, you will need to submit a new training request. **Some** Resident and Web Offering and Continuous Learning Module courses have required prerequisites. If you apply for a course with prerequisites, FAITAS 2.0 will notify you of the prerequisites before you enter the application window.

→ Resident Course with No Prerequisites Regardless of which search function you use, you will need to choose a location for any resident course.

> After you choose a course, the **Locations for [Course Title]** window (see FIGURE 13) opens if the course is resident. It includes information related to the location, school, number of classes at that location, and the next class date.

- **1** Additional information is provided about the number of available seats as well as the number of people on the waiting list for that particular location.
- 2 Click the specific location under the **Location** heading to find the scheduled classes.
- 3 Click on any underlined heading to resort the column information.

NOTE: The Locations for [Course Title] contains information about the number of seats available.

4 The Classes for [Course Title] at [Class Location] window opens (see FIGURE 14).

Click one of the class numbers located under the **Class** heading.

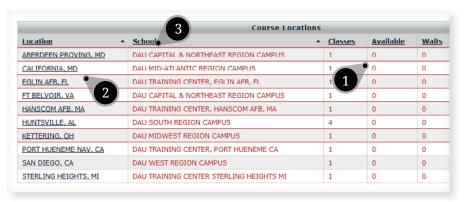


FIGURE 13: Locations for Resident Course



**NOTE:** Classes display in red text if there are no seats at that location. This window indicates more information about the specific class including verification of the class type, the reservation cut-off date, the start and end dates, as well as the number of seats available and the number of current people on the waiting list.

#### **Search for Training:** New Training Request

→ Resident Course with No Prerequisites

Click the class number to select the class. The **Create New Training Request for [Course Title/Number]** window opens (see FIGURE 15).

- **1** Training Offering Information contains specific class information including the deliver/mode of instruction and start and end dates.
- The Create New Training Request form contains pre-populated information from your Employee Profile. Check the information to make sure it is still accurate.

**NOTE:** If you need to make changes, choose **Profile** from **My Status** in the upper navigation bar. If you need to contact your supervisor, use the email link under **Employee Information**.

- There is also a **General Remark** textbox for you to provide information to the reviewing official to expedite your registration, including any prerequisite or equivalent training information:
  - Any prerequisite information completed elsewhere
  - Any warrants/certifications achieved
  - The information you include will be attached to this course application. You will need to re-enter any prerequisite or equivalent training information on each new course application.
- 4 When you are ready, click the **Submit Request** button.

A confirmation message shows when your application is received.

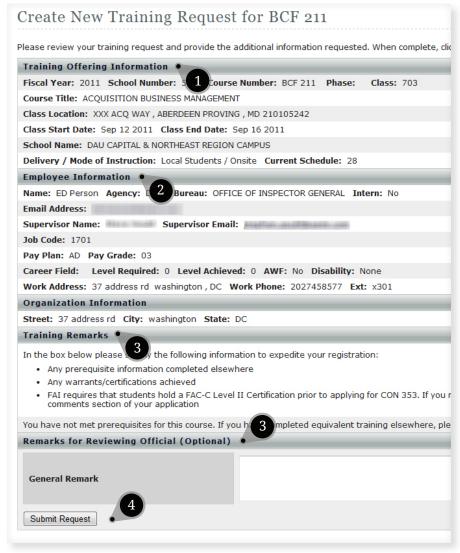


FIGURE 15: Locations for Resident Course

#### **Search for Training:** New Training Request

→ Online Course with No Prerequisites Creating new training requests for online courses is a shorter process because you do not need to choose the location.

> After you choose a course, the **Create New Training Request for** [COURSE TITLE/NUMBER] window opens (see FIGURE 16).

- 1 Review the training request information. Go to your **Profile** under My Status if any Employee Information needs to be changed. To send an email to your supervisor, click the email link.
- 2 In the Remarks for Reviewing Official, supply information to expedite your registration as indicated under Training Remarks.
- 3 Click the **Submit Request** button.

For an online course, the **Training Request Confirmation for [Course Title/Number**] opens with a green successful confirmation message.

Your dashboard is updated with the new **Training Request Status.** 

Training Offe	ring Information	
Fiscal Year: 20	011 School Number: 501 Course Number: BCF 211 Phase: Class: 703	
Course Title: A	ACQUISITION BUSINESS MANAGEMENT	
Class Location	: XXX ACQ WAY , ABERDEEN PROVING , MD 210105242	
Class Start Dat	te: Sep 12 2011 Class End Date: Sep 16 2011	
School Name:	DAU CAPITAL & NORTHEAST REGION CAMPUS	
Delivery / Mod	le of Instruction: Local Students / Onsite Current Schedule: 28	
Employee Inf	ormation	
Name: ED Pers	son Agency: [ 1 Bureau: OFFICE OF INSPECTOR GENERAL Intern: No	
Email Address:		
Supervisor Na	me: Supervisor Email:	
Job Code: 170	1	
Pay Plan: AD	Pay Grade: 03	
Career Field:	Level Required: 0 Level Achieved: 0 AWF: No Disability: None	
Work Address:	37 address rd washington , DC Work Phone: 2027458577 Ext: x301	
Organization	Information	
Street: 37 add	ress rd City: washington State: DC	
Training Rem	arks	
In the box belo	w please supply the following information to expedite your registration:	
<ul> <li>Any prere</li> </ul>	equisite information completed elsewhere	
	ants/certifications achieved	
	res that students hold a FAC-C Level II Certification prior to applying for CON 353. It is section of your application	you
	et prerequisites for this course. If you h 2 mpleted equivalent training elsewher	o n
		е, р
Kemarks for	Reviewing Official (Optional)	
General Rema	ark	

FIGURE 16: Create New Training Request

#### **Search for Training:** New Training Request

→ Course with Prerequisites

Some courses require prerequisites. If you apply for a course with prerequisites, FAITAS 2.0 will notify you of the prerequisites before you enter the application window. It is your responsibility to meet the prerequisites for a course. FAITAS 2.0 will permit you to submit a training request without meeting the prerequisites; however, your supervisor, training manager, and/ or registrar will not approve the training request if prerequisites are not met.

For courses with prerequisites, one of the following conditions must apply:

- You have completed the prerequisite(s).
- You have an approved fulfillment in your civilian or military personnel file.
- If the prerequisite(s) are online, you must have a reservation and start the online course before you will be given a reservation in the course you are applying for.
- If the prerequisite(s) are classroom courses, and the course you are applying for is a classroom course, you must have a reservation in the classroom prerequisite and the start date/end date of the prerequisite course is before the start date of the course you are applying for.

If the prerequisite(s) are classroom courses, and the course you are applying for is an online course, you will not be approved for the online course until you have completed the classroom prerequisite.

#### **Search for Training:** New Training Request

→ Resident Courses with Prerequisites Regardless of which search function you use, you need to choose a location for any resident course.

> After you choose your course in the **Course Search** window, FAITAS 2.0 displays the Prerequisite Information for [Course Title] (see FIGURE 17).

- 1 When there are prerequisites, the **Prerequisites Information for** [Course Title] window includes important imformation related to courses with prerequisites.
- 2 Prerequisite course titles are located under the **Prerequisite** Set bar.
- 3 If one of those conditions applies, click the **Continue With Application** button.
- 4 The Locations for [Course Title/Number] window (see FIGURE 18) opens. Click one of the locations listed under the **Location** heading.

The **Classes for [Course Title]** window opens. It includes information about the class, class type, reservation cut-off date, start and end dates, and the number of available seats and the number of people on the waiting list.

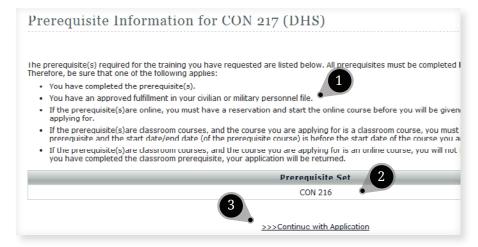


FIGURE 17: Prerequisite Information

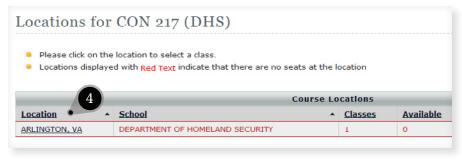


FIGURE 18: Course Locations

#### Search for Training: New Training Request

→ Resident Courses with Prerequisites

Click the Course Number located under the Class heading. The Create New Training Request for [Course Title] opens (see Figure 19).

- 1 To successfully submit this training request, you must indicate how you meet the required prerequisite. Enter one of the following conditions in the **General Remark** textbox:
  - Any prerequisite information completed elsewhere
  - Any warrants/certifications achieved
  - Specific information about required prerequisites
- Click the Submit Request button.
- 3 If you do not verify that you have met the prerequisite, FAITAS 2.0 issues an error statement. Your training request cannot be processed until there is information about your completion of the course prerequisites in the **General Remark** textbox.

If the request is successful, FAITAS 2.0 issues a green successful completion message that indicates the next step in the workflow.

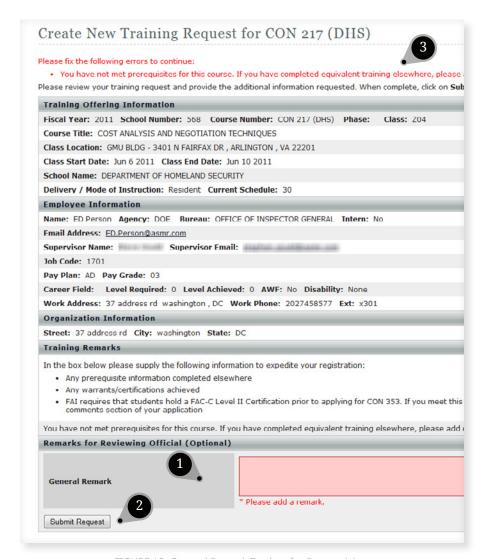


FIGURE 19: General Remark Textbox for Prerequisites

#### **Search for Training:** New Training Request

→ Resident Courses with Prerequisites

My Training Requests under Manage Career updates with the new Training Request Status (see FIGURE 20).

1 The **Training Requests** window displays pending training request updates.

If your supervisor approves the application, it is automatically forwarded to the training manager and then the registrar for consideration. The registrar team processes the application in accordance with established business rules.

**NOTE:** In case a training manager is not assigned, your training request will be forwarded to the registrar if your supervisor recommends approval.

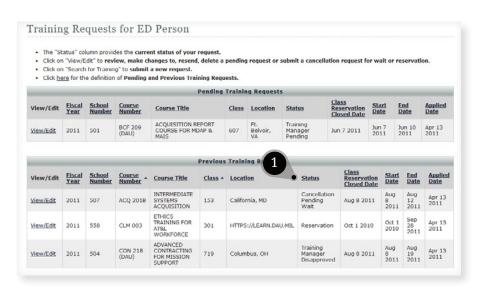


FIGURE 20: Updated Pending Training Requests

#### Search for Training: New Training Request

→ Online Courses with Prerequisites

Creating new training requests for online courses is a shorter process because you do not need to choose the location. Distance learning courses may be approved without being authorized by your supervisor, whereas classroom-based courses require the approval of your supervisor.

After you choose your course in the **Course Search** window, FAITAS 2.0 displays the **Prerequisite Information for [Course Title]** (see FIGURE 21).

1 If one of those conditions applies, click the **Continue With** Application button.

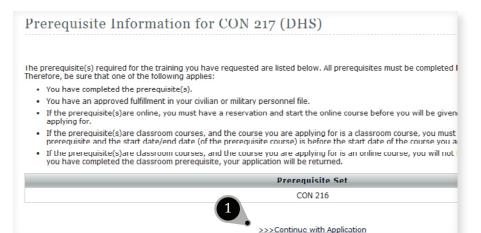


FIGURE 21: Prerequisite Information

#### Search for Training: New Training Request

→ Online Courses with Prerequisites

The Create New Training Request for [Course Title] opens (see FIGURE 23).

- 1 To successfully submit this training request, you must indicate how you meet the required prerequisite. Enter one of the following conditions in the **General Remark** textbox:
  - Any prerequisite information completed elsewhere
  - Any warrants/certifications achieved
  - Specific information about required prerequisites
- Click the Submit Request button.
- 3 If you do not verify that you have met the prerequisite, FAITAS 2.0 issues an error statement. Your training request cannot be processed until there is information about your completion of the course prerequisites in the **General Remark** textbox.

If the request is successful, FAITAS 2.0 issues a green successful completion message that indicates the next step in the workflow.

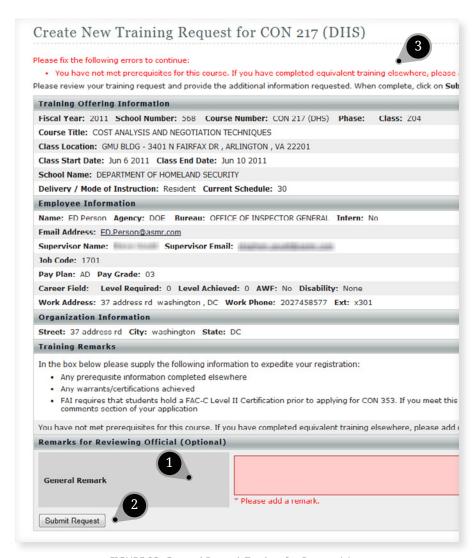


FIGURE 23: General Remark Textbox for Prerequisites

#### Search for Training: New Training Request

→ Online Courses with Prerequisites

My Training Requests under Manage Career updates with the new Training Request Status (see FIGURE 24).

1 The **Training Requests** window displays pending training request updates.

If your supervisor approves the application, it is automatically forwarded to the training manager and then the registrar for consideration. The registrar team processes the application in accordance with established business rules.

**NOTE:** In case a training manager is not assigned, your training request will be forwarded to the registrar if your supervisor recommends approval.

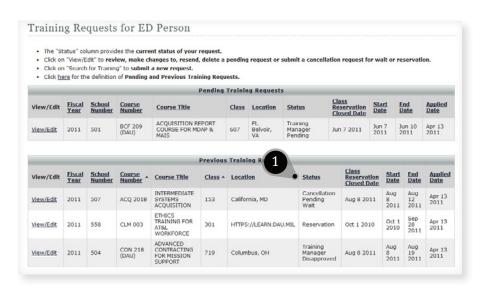


FIGURE 24: Updated Pending Training Requests

#### **My Training Requests**

The Review Training Requests function allows you to keep track of your course application status. It provides the current status of your request, allows you to

- Review, make changes to, resend, or delete a pending request.
- Submit a cancellation request.
- Submit a new request.

#### Pending and Previous Training Requests

FAITAS 2.0 distinguishes between **Pending Training Requests** and **Previous** Training Requests in a definition that is included in the Training Requests for [Username] window (see FIGURE 25).

1 Training Requests for [Username] includes a link to a definition of **Pending and Previous Training Requests.** 

## Training Requests for ED Person

- The "Status" column provides the current status of you
- Click on "View/Edit" to review, make changes to, reser
- Click on "Search for Training" to submit a new request.
- Click here for the definition of Pending and Previous Tr

FIGURE 25: Definition Link

#### **My Training Requests:** *Pending and Previous Training Requests*

**Pending Training Requests** (see FIGURE 26) are defined as training requests that are in a workflow awaiting action by the Supervisor, Training Manager, or Registrar. One of the following messages will be listed to indicate the exact status:

- **Supervisor Pending**
- Training Manager Pending
- **Registrar Pending**
- System Pending
- Registrar Hold

A **Previous Training Request** is defined as a training request whose workflow has ended. In other words, a decision has been made. One of the following messages will display to indicate the exact status:

- Supervisor Disapproved
- Training Manager Disapproved
- Registrar Disapproved
- System Disapproved
- Reservation
- Wait
- Reservation: Pending Cancellation
- Wait: Pending Cancellation
- Registrar Cancelled
- System Cancelled
- Input
- No Show
- Graduation
- Not Completed
- Click the View/Edit link beside a course title to manage a Pending **Training Request or Previous Training Request.**



FIGURE 26: Pending and Previous Training Requests

#### My Training Requests: Training Request Review

The **Training Request Review** window opens. Depending on the status of your training request, different options will be available. For example,

- If your training request status is Training Manager Pending, then Edit Request, Resend Request, and Delete Request options are available (see Figure 27).
- If your training request status is **Reservation**, you can review the training request.
- If your training request status is **Training Manager Disapproved**, you can resend the request.
- If your training request status is Cancellation Pending Wait, you can withdraw the cancellation request.

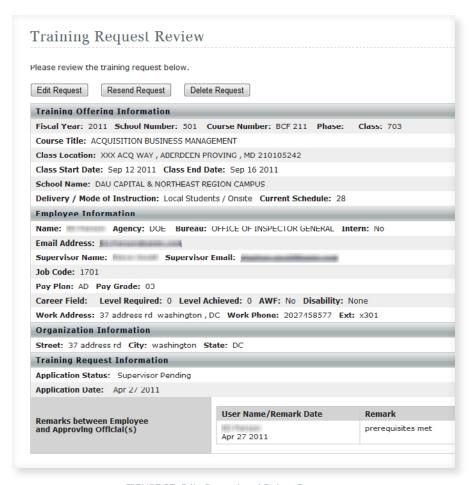


FIGURE 27: Edit, Resend and Delete Requests

#### My Training Requests: Training Request Review

→ Edit Request

The **Edit Request** function permits employees to enter additional information in the **General Remark** textbox (see FIGURE 28). This information will be reviewed by the next person in the approval process.

In the Training Request Review window, click Edit Request to edit your training request.

- 1 Provide additional remarks in the textbox for **Pending Training** Requests.
- Click the Update Request button.



FIGURE 28: Edit, Resend and Delete Requests

#### My Training Requests: Training Request Review

→ Resend Request

The **Resend Request** function permits employees to resend a training request.

In the Training Request Review window, click Resend Request to resend your training request.

- 1 Click the checkbox under the **Resend** heading next to the training request you want to resend.
- 2 If you want a copy of the notification sent to your email address, click the appropriate checkbox.
- Click the **Resend Notification** button.
- After the **Resend Notification** button is clicked, a confirmation message displays at the top of the window.

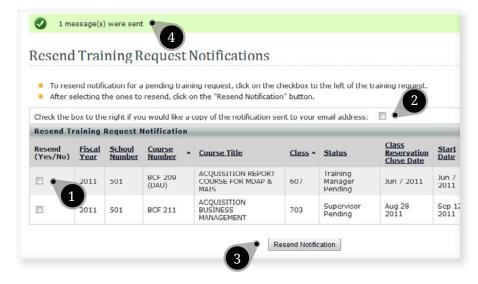


FIGURE 29: Resend Training Request Notification

#### My Training Requests: Training Request Review

→ Delete Reservation You can delete any reservation that has not been acted upon by the supervisor.

**NOTE:** Choose **Delete Reservation** only if your supervisor has not acted on your training request. If your supervisor has already made a recommendation and you want to delete the reservation, you can request a cancellation.

In the Training Request Review window, click Delete Request to delete your training request.

Click the checkbox next to the training request you want to delete.

- 1 A pop-up window opens to verify that you want to delete the training request.
- 2 If the information is correct, click the Yes: Delete Training Request button (see FIGURE 30).

A green deletion confirmation message appears and an email is sent to your supervisor.



FIGURE 30: Deletion Request Confirmation

#### My Training Requests: Training Request Review

→ Cancel Training

The convenience that the FAITAS 2.0 system provides extends into all aspects of its user interface. In addition to applying for training, you can also cancel a training request if action has not been completed by the supervisor.

In the Training Request Review window, click Cancel Request if your training request is a Reservation. To submit a cancellation request, you will need to include a cancellation reason.

The **Cancel Training Request for [Username]** appears. Select a cancellation reason from the drop-down list:

- Schedule Conflict (Work Related)
- Schedule Conflict (Personal)
- Unable to Obtain Travel Funding
- Personal or Family Medical Emergency
- Other

NOTE: If you choose, Other, you must provide an explanatory comment in the Cancellation Remarks textbox.

When you have finished, click the Submit Cancellation Request button.

A green text message confirms the cancellation.

**NOTE:** It is possible to withdraw the cancellation request as long as your supervisor has not acted on it.

You can edit a previous application that was cancelled or disapproved. Click the (resubmit) icon next to the class number to do so.

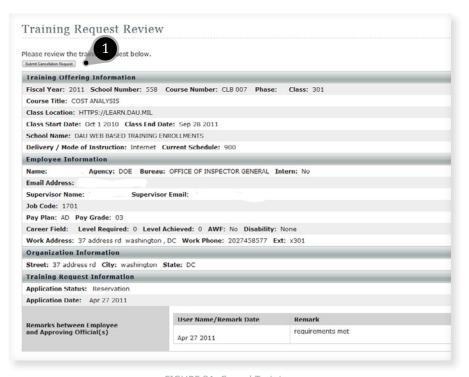


FIGURE 31: Cancel Training

## My Training History

Use the My Training History function to review information about previously completed courses or to view the status of any pending registrations.

Under Manage Career, click My Training History.

The **Training History for [User Name]** window (see Figure 32) opens for you to review your course history.

1 The status of each training request is listed under the **Status** heading.

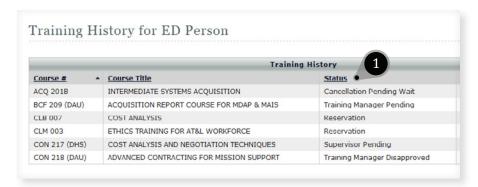


FIGURE 32: Training History

## LOG IN AS A SUPERVISOR

In addition to managing their own training requirements, supervisors use FAITAS 2.0 to recommend approval or disapprove course application requests from employees.

With supervisor rights, the main menu navigation bar (see FIGURE 33) contains the following tabs:

My Status includes functions to view/edit your account, profile, and dashboard.

Manage Career includes functions to request, edit, or view training requests.

- **1** Manage Employees allows you to recommend approval or disapprove training requests from Employees.
- 2 Manage Workforce

**Help** provides links to user guides and Frequently Asked Questions.

**Logout** allows you to logout from the FAITAS 2.0 website.

**Not [Username]?** allows you to logout if your username is not the one listed.



FIGURE 33: Supervisor Navigation Bar

## Menu Items and System Features

#### **Dashboard**

The dashboard is your homepage. The number of widgets or components that you see on the dashboard depends on your role.

As a supervisor (see Figure 34), you see:

- Pending Requests in Your Queue Training Requests Pending Your Review (only visible when there is not Training Manager)
- 2 My Current Class List
- Announcements
- 4 Transcript Summary

NOTE: If there is no Training Manager, you will also see Training Manager Pending Requests.

Widgets can be moved around the page for you to customize its appearance.

- 6 When you hover over a question mark icon, a text message may appear with contextual help.
- 6 From your dashboard, you can **Apply for Training**. (Refer to Manage Career for more information.)
- You can also Manage Training Requests here.

NOTE: You can access Manage Training Requests also from the Manage Employees tab.

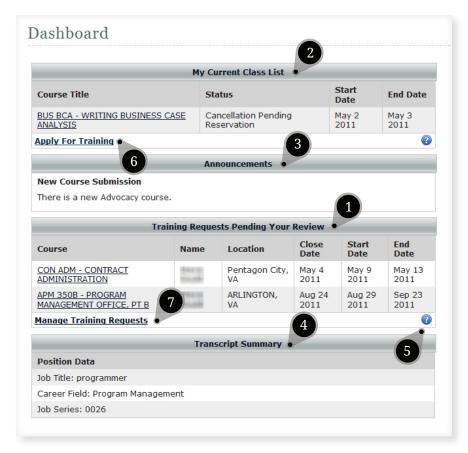


FIGURE 34: Supervisor Dashboard

## Menu Items and System Features (continued)

#### **Manage Training Requests**

The FAITAS 2.0 system allows supervisors to recommend approval or disapprove training requests from employees.

Within your dashboard, click **Manage Training Requests** or click **Review Training Requests** under the **Manage Employees** tab.

The **Pending Request for Supervisor** window opens (see FIGURE 35).

1 Click the employee's name to recommend approval or disapprove an application.

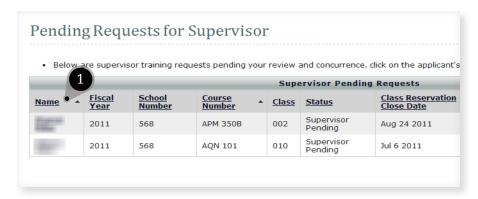


FIGURE 35: Pending Requests for Supervisor

#### Menu Items and System Features (continued)

#### **Manage Training Requests**

The Review of [Course Title] Request for [Employee's Name] window (see FIGURE 39) opens. As a supervisor, you may take one of the following actions:

- **Forward to Training Manager** This action notifies the employee of your concurrence and forwards the request to the training manager or registrar if there is no training manager in the workflow.
- **Disapprove Request** This action notifies the employee of your disapproval and places the training request in a disapproval status.
- 1 In the Application window, you can also **View Training History** of the employee. View Training History allows supervisors to look at all the previous training requests that have been submitted by the employee, current training requests, and what actions were taken by the supervisor.
- Enter remarks for the employee in the **General Remark** textbox. This is where you, for example, enter an explanation if the employee's request is disapproved.

Click the Add Remark button to ensure the remark is saved.

3 Choose Forward to Training Manager or Disapprove Request. If you recommend training request approval, it is sent to the agency's training manager who may recommend approval or disapprove the request. Once the training manager recommends approval or disapproves the training request, an e-mail notification is sent to the employee as well as you as the supervisor. If there is no training manager, your approval recommendation is forwarded to the registrar.

Regardless of whether you recommend approval of or disapprove a training request, a confirmation window opens that indicates the employee will receive an email explaining your action. Click **OK** to close the window.

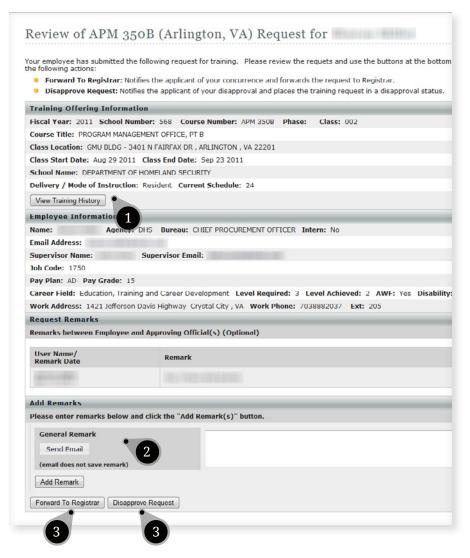


FIGURE 36: Supervisor Dashboard

## LOG IN AS A TRAINING MANAGER

While training managers can request and manage their own training in FAITAS 2.0, its main use is to approve or disapprove application requests for courses from employees that have been forwarded by the supervisor. The FAITAS 2.0 training manager main navigation menu (see Figure 37) includes:

**My Status** includes functions to view/edit your account, profile, and dashboard.

Manage Career includes functions to request, edit, or view training requests.

- Manage Employees allows you to recommend approval or disapprove training requests from Employees.
- 2 Manage Workforce

**Help** provides links to user guides and Frequently Asked Questions.

**Logout** allows you to logout from the FAITAS 2.0 website.

**Not [Username]?** allows you to logout if your username is not the one listed.



FIGURE 37: Training Manager Navigation Bar

## Menu Items and System Features

#### **Dashboard**

The dashboard is your homepage. The number of widgets or components that you see on the dashboard depends on your role.

As a training manager (see Figure 38), you see:

- Training Requests Pending Your Review Supervisor Training Requests Pending Your Review
- 2 My Current Class List
- 3 Announcements
- 4 Transcript Summary

Widgets can be moved around the page for you to customize its appearance.

- 6 When you hover over a question mark icon, a text message may appear with contextual help.
- **6** From your dashboard, you can **Apply for Training**. (Refer to Manage Career for more information.)
- **7** You can also **Manage Training Requests** here.

NOTE: You can access Manage Training Requests also from the Manage Employees tab.

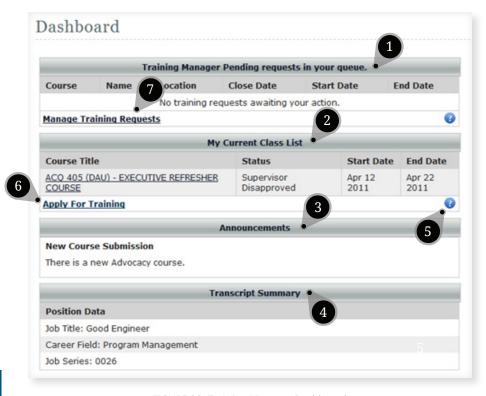


FIGURE 38: Training Manager Dashboard

## Menu Items and System Features (continued)

#### **Manage Training Requests**

The FAITAS 2.0 allows training managers to approve or disapprove training requests from employees that have been forwarded by a supervisor.

Within your Dashboard, click Manage Training Requests or click Review Training Requests under the Manage Employees tab.

The **Pending Requests** for **Training Manager** window opens (see Figure 39).

1 Click an employee's name to access the training request.



FIGURE 39: Pending Requests for Training Manager

#### Menu Items and System Features (continued)

#### **Manage Training Requests**

The Review of [Course Title] Request for [Employee's Name] window (see Figure 40) opens. As a Training Manager, you may take one of the following actions:

- **Forward to Registrar**. This action notifies the employee of your concurrence and forwards the request to the registrar.
- **Disapprove Request.** This action notifies the employee of your disapproval and places the training request in a disapproval status.
- In the Training Request window, you can also View Training History of the employee. View Training History allows training managers to look at all the previous training requests that have been submitted by the employee and current training request status.
- Enter remarks for the employee in the General Remark textbox. This is where you, for example, enter an explanation if the employee's request is disapproved.
- Click the Add Remark button to ensure the remark is saved.

Click Send Email (optional).

4 Choose **Forward to Registrar** or **Disapprove Request**. After a training manager approves a training request, it is sent to the registrar. An e-mail notification is sent to the employee and the supervisor.

Regardless of whether you recommend approval of or disapprove a training request, a confirmation window opens that indicates the employee will receive an email explaining your action. Click **OK** to close the window.



FIGURE 40: Review of Employee Request for Training Manager

## HELP

Use the Help function to review frequently asked questions (FAQ) or access other help options including user guides and help systems.

## Frequently Asked Questions

The FAQ function includes a list of frequently asked questions and answers. Possible FAQs include information about special accommodation, registration, course, transcripts, and certification.

Click the **FAQ** function under the **Help** tab.

- 1 The Frequently Asked Questions window appears (see Figure 41). To filter the number of questions, narrow your search to specific modules, for example, training, or enter a keyword.
- 2 Click the **Search** button.
- 3 Click a question to see the corresponding answer. When you click a new question, the previous answer rolls up to leave just the answer to your current question.

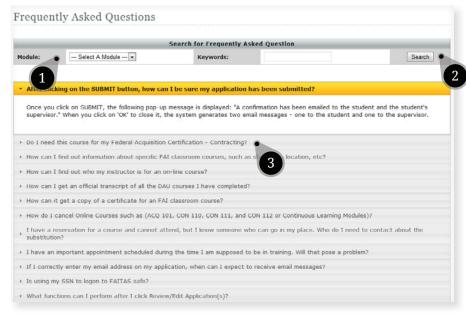


FIGURE 41: Frequently Asked Questions

## LOG OFF

Logging off FAITAS 2.0 requires one click of the mouse.

To log off FAITAS 2.0, click the **Logoff** button.

A green confirmation logged out text message appears at the top of the **Login** window (see Figure 42).



FIGURE 42: Log off.